

# Important Message for our Customers Regarding Natural Gas Rates

On November 27, 2019, Liberty Utilities (Energy North Natural Gas) Corp. submitted a rate filing with the New Hampshire Public Utilities Commission (“PUC”) to increase base rates, which recover the cost of the distribution system used to deliver gas to customers.

Liberty proposes a two-step increase to annual distribution revenue and rates. The first, a \$7.9 million increase in revenue, is proposed to take effect February 1, 2020. The second, an annual revenue increase of \$10.8 million, is proposed to take effect following a final decision by the PUC, but no earlier than November 1, 2020. For the proposed November 1, 2020, rate increase, the monthly total bill impact for a residential heating customer using 62 therms in the month of November is approximately \$4.63 (5.14%) as compared to the rates in effect today. The monthly total bill impact for both rate increases for a residential heating customer using 62 therms in the month of November is approximately \$6.94 (7.71%) as compared to the rates in effect today. Bill impacts for commercial and industrial customers will vary.

For information regarding the specific rates proposed for each class of service, go to [www.libertyutilities.com](http://www.libertyutilities.com). Additional information is available on the PUC’s website in the virtual file for the rate case, which the PUC docketed as DG 19-161, <http://www.puc.nh.gov/Regulatory/Docketbk/2019/19-161.html>.



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